

truck tracking →

lab test →

sewer parts;
chemicals; safety →

chemicals →

water parts →
smstp compr; lv09 →
water meters →
chemicals →

hvac; bfp →

uv parts →

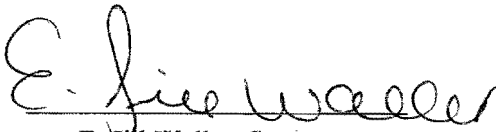
- b. **Billing Adjustment Option II:** In the event the customer contends that there was a leak within the home, including any water lines extending beyond the home (e.g. hose bibs, irrigation systems, accessory buildings, etc.), the customer may have their bill adjusted one time only during the period of their residency in the home. The bill shall be adjusted to a dollar amount that equals the current applicable metered Base Rate at the first gallon tier, plus the total number of metered gallons above the first gallon tier maximum charged at the second gallon tier Plus Rate. To be eligible to receive this billing adjustment, the Customer must also certify, within 45 days of the bill date, to the following:
- (1) The customer made diligent efforts to repair the leak once discovered or they were unaware of the excess water usage until alerted by the Authority or through review of his/her bill, and
 - (2) No surface or running water was present as a result of the leak, and it was reasonably beyond their knowledge or control to have discovered the leak, and
 - (3) They acknowledge that such settlement may be a one-time adjustment for one quarter only and no further adjustments under this provision shall be available during the Customer's occupancy of the premises.
 - (4) Customer shall attach and certify receipts for repairs from a contractor, detailing all materials and labor charges, or, in the case of a do-it-yourself repair, receipts for materials purchased confirming that the leak has been repaired.
- III. The customer may have the meter replaced and tested. The customer shall sign an agreement providing that:
- a. If the meter is found to be operating properly or reading less flow than acceptable for such equipment, the customer will be responsible for the total amount of the disputed bill and the cost associated with replacing and testing the original meter, or
 - b. If the meter is found to be reading flow at a rate greater than acceptable for such equipment, the disputed bill will be adjusted, in the next regular billing cycle, to account for the excess rate indicated by the testing. In which case, the Authority will be responsible for the cost associated with replacing and testing the original meter.
- IV. In the event that the contested bill is not resolved within 45 days of the bill date under the options set forth above, the full amount of the bill shall be due, with accumulated interest, at the next regular billing cycle. If unpaid, it shall be treated as a delinquent account.
- V. This Resolution replaces Resolution 16-12-A, Resolution Excessive Unaccounted for Water Use / Bill Policy.
- VI. This Resolution applies to all identified leak situations after the date of this Resolution.

This Resolution shall take effect as provided by law.

INTRODUCED AND PASSED: May 14, 2019

ATTEST:

WASHINGTON TOWNSHIP MUNICIPAL
UTILITIES AUTHORITY


E. Hill Waller, Secretary


Walter Cullen, Chairman

Motion to approve this resolution was made by Mr. Napolitano and seconded by Mr. Babb. Motion was carried by the following Roll Call Vote:

VOTE	Cullen	Babb	Napolitano	Bartiromo	Sparone	Lamenta	<vacant>
AYE	✓	✓	✓		✓		
NAY							
ABSTAIN							
ABSENT				✓		✓	
INELIGIBLE							

