
WASHINGTON TOWNSHIP MUA
Special Meeting
Closed Session
September 11, 2013

The Closed Session portion of the W.T.M.U.A. Meeting began at: pm on September 11, 2013.

Members Present: Messrs. Cullen, Akin, Mascott
Alt. Members Present: Messrs. Babb
Members Absent: Messrs. Napolitano, Popper
Alt. Members Absent: Messrs. Kramer
Township Liaison Present: Messrs.
Township Liaison Absent: Messrs. LiaBraaten
Staff Members Present: E.D. Pucilowski, Secretary Waller, Office Assistant Semones, Attorney Gregory, Attorney Mangenello

BILLING ISSUES

Part of Mr. Meling's issue is that since the Billing Clerk retired we are finding that there are mistakes with the meter readings. Additionally it has been determined that readings have been changed from what was received from the meter reader. One reason is that readings were increased to encourage customers to schedule an appointment to change the meter, although there are more than was expected. As is the case with Mr. Meling, readings were lowered. This is taking a tremendous amount of administrative time to resolve the discrepancies.

The meter reader was requested to find the old meter from Mr. Meling's home. The meter that was found was misread when the final reading was provided. Mr. Meling should have been billed for an additional 40,000 gallons. He has not been advised of the additional gallons. When the final read was provided by the meter reader, the usage was averaged over the quarters going back to the last good read that could be determined. Mr. Meling's average usage is higher than the typical quarterly usage. This suggests a leak. The reading from the outside reader needs to be obtained, but the meter reader has advised that the outside reader and the inside meter have different readings.

Mr. Meling does not feel that he should pay for what he considers the WTMUA's error since the meter was not reading accurately. The Board advised that he needs to pay for the sewer portion of the bill, but a concession might be made on the water due to the problems associated with the history of this account. The usage will be reviewed by M. Pucilowski and J. Waller. The Board authorized M. Pucilowski to make any adjustments to Mr. Meling's water bill that is fair and justifiable.

Motion was made by Mr. Mascott, and seconded by Mr. Babb, that the closed session portion of this meeting be adjourned. Motion was carried by the following vote:

AYES: Messrs.: Cullen, Akin, Mascott, Babb
NAYS: Messrs.: None
ABSTAIN: Messrs.: None

Closed meeting adjourned at 11:03 pm.

Respectfully submitted,
E. Jill Waller
Executive Secretary